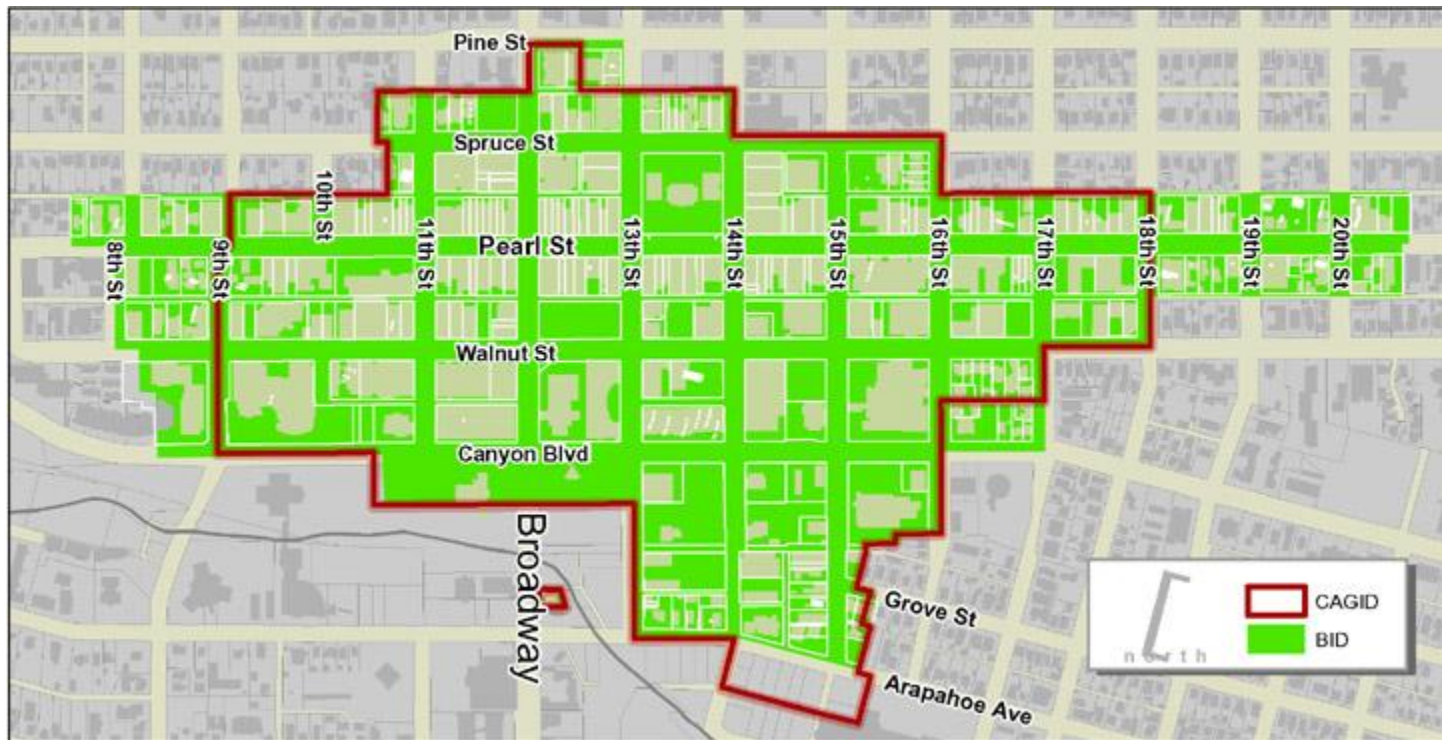


FAQs – City of Boulder Downtown CAGID & BID Employee EcoPass Program

Q. How do I know if I am in the CAGID and/or DBBID tax district that is included in the City of Boulder Parking Services' free employee Eco Pass program?

A. View the map below to determine if your business is located in the green shaded area. Only businesses within the CAGID or BID (Business Improvement District) boundaries are eligible for the City of Boulder's downtown employee free Eco Pass.



Q. How do I receive a new RTD Eco Pass Smart Card if my employer is within the downtown Boulder CAGID or BID boundaries?

A. Check with your office Eco Pass contact for authorization forms and Eco Pass issuance location and hours. This is often the office manager, administrative assistant, human resources manager, or an owner.

Q. Which employees are eligible for the City of Boulder's downtown CAGID & BID employee Eco Pass?

A. Only employees that are permanent and full-time are permitted to receive this Eco Pass. Part-time, currently enrolled CU students, seasonal, temporary or contract employees are ineligible.

Q. Can I get an authorization form faxed or e-mailed to me?

A. No. Only RTD issued carbonless two-part white and yellow authorization forms are valid. These

forms are available only to employers via pickup during Eco Pass hours or by personal delivery as time allows, and may not be picked up by employees.

Q. When and where do I go once I have a signed CAGID & BID Employee Authorization Form?

A. Bring your signed RTD Eco Pass Employee Authorization Form **AND** a government issued photo ID to the [Downtown Boulder Visitors Center](#) at 1303 Pearl Street Mall. Hours are:

- Monday: noon - 4 p.m. (Closed on City of Boulder holidays as seen below. Presidents' Day and Veterans' Day are closed and will NOT reopen the following day.)
- Wednesday: noon - 4 p.m. (January and February only)

EcoPass photos at RTD will not be taken on New Year's Eve, New Year's Day, Martin Luther King, Jr. Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Eve, or Christmas Day. If one of these holidays falls on a Monday, photos will be taken on Tuesday.

Q. What if I lose my Eco Pass or it is stolen?

A. Call the Lost & Found office at the RTD Boulder Terminal 303-442-7332, or stop by the information window in the lobby. Then, be sure to get another signed RTD Eco Pass authorization form via your employer. Lost pass fee payable to RTD is \$10, which will deactivate your original Smart Card permanently. If you retrieve your Eco Pass later, the fee is non-refundable. Payment for lost/stolen passes is made to RTD by **check or money order only** at the time you obtain your replacement photo pass.

Q. What services can I use with my RTD Eco Pass?

A. Your Boulder Parking Services downtown employee Eco Pass Smart Card allows you to ride on all RTD services (excluding special services like the Broncos Ride and Rockies Ride) seven days a week for as long as you are an eligible employee. You can ride:

- Local Buses
- Express Buses
- Regional Buses
- SkyRide Buses to Denver International Airport for a small cash fee, currently \$2.50 each direction
- Light Rail Trains
- The "N" to Eldora Mountain
- All Community Transit Network buses like the HOP, SKIP, JUMP, BOUND, DASH, STAMPEDE and BOLT
- All [call-n-Ride services](#)

Q. How can my business participate in the Eco Pass eXtra program?

A. If you are interested in offering a discount aimed at attracting downtown employees to your business, simply visit www.EcoPassExtra.net

Q. Who do I contact for more information about the downtown CAGID & BID Employee EcoPass Program?

Lane Landrith at LandrithL@bouldercolorado.gov or 303-413-7316